

## Making a difference in Portsmouth

We are the Portsmouth Special Educational Needs and Disability Information, Advice and Support Service (SENDIASS).

We provide free, confidential, impartial information, advice and support relating to special educational needs and disability (SEND), independently from education, health and care providers.

Our information, advice and support is delivered by independently trained Information, Advice and Support Service (IASS) staff.





Our service is for people who live in Portsmouth (PO1 – PO6). If you don't live in Portsmouth we can put you in touch with your local SENDIASS.

We can provide information, advice and support to parents or carers of a child or young person (aged 0-25) with special educational needs and/or a disability and young people aged 16-25 who have a special educational needs and/or a disability. If your child has questions we can help them too.

We will listen to your views and concerns and explain your options, rights and responsibilities. We can help you prepare for meetings, feel more confident to express your views and support you to resolve disagreements. If needed, we can support you to attend meetings too.

We can answer your questions about Education Health and Care Plans (EHCP) and support you through a needs assessment or review.

We can provide information on your individual queries in relation to education, health, care and leisure services and direct you to other services that may be able to support your family.

**4.** 0300 303 2000

Phone line open: Monday – Friday 9am – 5pm

/PortsmouthSENDIASS



@Rose\_Road



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Portsmouth SENDIASS is managed by The Rose Road Association





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